



# Provider Review

Issue 1 Volume13 2014

## PCP's Can Apply Fluoride Varnish

Oral disease is the most common chronic disease among our nation's children.

By Dr. Jerry Caniglia  
CMDP Dental Consultant

A survey completed by the Arizona Department Health Services, indicated that one in three Arizona children (34%) under the age of three has experienced dental decay. The increasingly prevalent and destructive nature of dental caries makes it essential that medical and dental professional's work together to prevent disease occurrence. Preventive intervention should be started during infancy and continued through childhood. Dental caries is a preventable disease. Since medical providers see and treat infants early on at scheduled EPSDT office visits, there is an opportunity to initiate oral preventive procedures.

Fluoride continues to be the professional's best tool for the primary prevention of dental caries. Fluoride varnish is a fast and easy product to apply that can deliver high concentration of fluoride to tooth surfaces. Since

the varnish sticks and dry's on contact, it is the preferred choice of fluoride administration for children less than 6 years of age.

In order to improve oral health utilization and outcomes, AHCCCS has approved the application of fluoride varnish by the PCP beginning at first tooth eruption up to member's second birthday. The PCP will be paid (D1206) in addition to the EPSDT visit (not included in the EPSDT office visit).

AHCCCS will formally approve the fluoride varnish beginning April 1<sup>st</sup> 2014.

Please note: Only the PCP can perform this service and therefore bill for this service. Physician's Assistants (PA's) and Nurse Practitioner's cannot perform or bill for this service.

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## Attention Providers

PCPs must complete required training prior to conducting services or billing for fluoride varnish. Training can be completed at the following link <http://elearning.talaraiainc.com/buildcontent.aspx?tut=584&pagekey=64563&cbreceipt=0>. Upon completing the training please print out the certificate and fax it to CMDP Provider Services Unit at 602-264-3801. The certificate will be incorporated into CMDP's credentialing process to verify completion of training. If you have any further questions, please contact CMDP Provider Services at 602-351-2245.

## Dental Referral AGE 1

By Dr. Jerry Caniglia  
CMDP Dental Consultant

The Primary Care Physician (PCP) completes examinations and treats infants early on during a scheduled EPSTD visits. These initial visits establish the medical home with general health management and the deliver of quality care.

Since the PCP sees children frequently during the early developmental years, there is an opportunity to screen the oral cavity. Children with existing oral conditions and those individuals determined at risk for oral disease should be referred to the dentist.

The medical community must not ignore the oral health needs of infants and toddlers less than three years of age. There should be an effort to take advantage of the knowledge and technology and begin disease prevention.

The increasingly prevalent and destructive nature of dental decay makes it essential that medical and dental professional's work together to prevent disease occurrence. Preventive intervention should be started during infancy and continued through childhood in the fight against this widespread chronic disease in children.

**All children should have an oral examination by one year of age.** The PCP should promote and encourage early dental visits. The referral to the dental office establishes the dental home and lowers the risk of developing tooth decay

AHCCCS coverage includes infant oral examinations and preventive services with no age limitations. Periodic examinations, cleaning and fluoride treatment procedures are allowable every 6 months.

## Taking Action Over Asthma

According to the Centers for Disease Control and Prevention (CDC) the 2011 National Health Interview survey (NHIS) shows that "Over 10 million U.S. children under age 18 (14%) have ever been diagnosed with asthma; 7.0 million children still have asthma (10%) (Pg.11)". This is a huge number of children that have a condition that could potentially be easily maintained. The importance of providing children who are diagnosed with asthma with inhaled corticosteroids (ICSs) is critical. **ICSs are indicated as first-line therapy for chronic treatment of patients who have all severities of persistent asthma.** This reduces or eliminates the need for systemic corticosteroids (oral or parenteral) during acute asthmatic

attacks, as well as decreasing frequent ED visits and hospitalizations.

Your continued diligence for providing optimal patient care to our children is appreciated and life changing. CMDP is happy to announce that because of your actions 99% of our members that have been diagnosed with Asthma did receive preventative asthma medications!

### References

Bloom B, Cohen RA, Freeman G. Summary health statistics for U.S. children: National Health Interview Survey, 2011. National Center for Health Statistics. Vital Health Stat 10(254). 2012.

## Caring for CMDP Diabetic Patients Easier Than You Think

CMDP recognizes that children with diabetes have very special needs. That is why we are doing everything we can to support the providers in delivering the best care possible to our diabetic children in foster care. Some of the steps we are taking are:

- To insure the children have easy access to all of the diabetic supplies they need, CMDP has produced a generous Preferred Drug List (PDL). This PDL allows the provider to order diabetic supplies by simply writing a prescription. This PDL can be found on the CMDP web site: <https://www.azdes.gov/landing.aspx?id=9740>.

Any time you are thinking of completing a prior authorization request for medications or supplies visit the PDL first.

- CMDP supports diabetic teaching for the children and their caregivers. If there is a need for Nutritional education just send in a prior auth request to CMDP. Prior auth requests are also considered for one on one nursing education for newly diagnosed diabetics who need insulin injections.

- We can also assist in referring diabetic children and their foster families to The Juvenile Diabetes Association/Leadership Children's Foundation that offers a mentoring program.

By working together we can insure the best possible outcome for these most special patients.



## FDA



Sandoz issued a drug recall for one lot of the Estarylla (norgestimate 0.25mg/ethinyl estradiol 35mcg) oral contraceptive product. The pack's tablet orientation may be arranged incorrectly, with the potential for a placebo tablet to be present in the active tablet row. This drug is on our PDL under the generic name. No CMDP members were affected by these recalls.

## At CMDP You Have a Voice

Join CMDP for our quarterly Quality Management /Performance Improvement (QM/PI) Committee meeting. We invite you and welcome your thoughts and ideas regarding healthcare concerns involving our children/youth in foster care. Additionally, come and learn about the functions of healthcare administration. CMDP looks forward to meeting you and together crafting a better tomorrow for Arizona's Children in Foster Care.

If you are interested in participating please contact Karen Herndon-Jenkins at 602-351-2245.



## Maternity Care Package Claim

In the most recent update to the AHCCCS Medical Policy Manual, Chapter 400, changes were made related to the Maternity Care global claim package. The policy change does NOT impact how care or services are paid for by the Comprehensive Medical & Dental Program (CMDP). However, the policy change now requires CMDP to implement processes to ensure that all claim forms for maternity care include all dates of service.

Effective immediately, all Maternity Care Providers are required to:

- Submit an initial claim for the member's initial office visit
- When the total Maternity Care package is billed, include all individual prenatal visits separately on the claim

### • Please Note:

Ultrasounds are still excluded from the Maternity Care global claim package and should continue to be billed to CMDP individually after each ultrasound is performed

For further information or clarification, please contact our Maternity Coordinator at 602-351-2245.



## Maricopa County's New Regional Behavioral Health Authority (RBHA)

On **April 1, 2014**, Mercy Maricopa Integrated Care – known as Mercy Maricopa – will be the Regional Behavioral Health Authority (RBHA) for Maricopa County. As of that date, children located in Maricopa County will no longer receive behavioral health services from Magellan of Arizona.

Please note:

- Magellan will continue to be responsible for behavioral health care needs through March 31, 2014
- Mercy Maricopa will be responsible for behavioral health care starting April 1, 2014
- CMDP will continue to be responsible for the physical health care of Arizona's children in foster care
- Magellan will transfer important behavioral health information to Mercy Maricopa
- Mercy Maricopa has a toll free line and staff dedicated to answer questions prior to April 1, 2014: 1-866-796-5598.



**Keep this information handy for your reference.**

**Starting April 1, 2014**, Mercy Maricopa will have the following numbers and hours: 602-586-1841 or 1-800-564-5465 (these are the same numbers you call to reach Magellan) Hearing Impaired (TTY/TDD) 711; Representatives will be available 24 hours a day, 7 days a week.

**Website:** [www.mercymaricopa.org](http://www.mercymaricopa.org)

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## Claims Updates

CMDP welcomes the new CMS 1500 form!

If you haven't already, please begin using the new form (02/12) as early as January 1<sup>st</sup>.

A sample form can be located at [www.nucc.org](http://www.nucc.org)

Effective April 1, 2014, CMDP will no longer accept the older version.

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### CMDP: Payer of Last Resort

Please remember any other health care coverage should be billed first. Your participation in the appropriate Coordination of Benefits will help Arizona's children in foster care to receive all of the services they need.

If your office receives other health insurance information, please contact CMDP by calling 1-800-201-1795, Option 2 with the following information:

1. Name of member,
2. Member's Social Security Number or AHCCCS identification number, (or simply CMDP identification number)
3. Insurance carrier name,
4. Insurance carrier address,
5. Policy number or insurance holder's Social Security Number,
6. Policy begin and end dates, and
7. Insurance holder's name.

Reference: Arizona Administrative Code R9-22-1009

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### Reimbursement for PEDS Tool

- Providers must attend a **PEDS training session**, and submit proof of participation to the American Academy of Pediatrics - Arizona Chapter, or the CMDP Provider Services Unit,
  - Use CPT code 96110 with an **EP modifier** (to indicate that the service is provided as part of a Medicaid early periodic screening diagnosis and treatment (EPSDT) program.
  - Submit **EPSDT Tracking Form**, copy of the **PEDS Score Form** and the **PEDS Interpretation Form**.
  - See the CMDP website for additional information:  
<https://www.azdes.gov/InternetFiles/Pamphlets/pdf/HPM-069-PD.pdf>  
Chapter 5, page 11
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## Billing Members is Prohibited



Under most circumstances, CMDP foster caregivers and CMDP members are not responsible for any medical or dental bills incurred for the provision of medically necessary services. Please note that an AHCCCS registered provider shall not request or collect payment from, refer to a collection agency, or report to a credit reporting agency an eligible person or a person claiming to be an eligible person in accordance with Arizona administrative Code R9-22-702. Civil penalties may be assessed to any provider who fails to comply with these regulations.

Providers who may have questions regarding exceptions to this rule are encouraged to contact the CMDP Provider Services unit at 602-771-3770 for clarification.

Members who have received a medical or dental bill from a CMDP provider, please contact the CMDP Member Services unit at 602-351-2245 or (800) 201-1795 for further instructions.

## Cultural Competency

CMDP values tools that allow us to be culturally sensitive on a daily basis to our members and providers. Being familiar with culture, health literacy and creating an open environment will become even more effective if supported by the whole staff. It is important to include your office staff recognizing they are the first and last to see patients. Below are some links you and your staff can implement to help assist in expressing cultural competency in your office.

### Ask Me 3

[www.npsf.org/askme3](http://www.npsf.org/askme3)

### Teach Back Technique

<http://aspiruslibrary.org/literacy/Teach.pdf>

### Culturally Competent Health Care for Arizona's Foster Care Population CMDP Reference Guide.

<https://www.azdes.gov/InternetFiles/Pamphlets/pdf/CMD-1031A-PD.pdf>

## Language Line

Language Line Services are provided for members and foster caregivers to communicate with CMDP and healthcare providers. The service is for interpretation in over 140 languages either by phone or written translation. **American Sign Language** is also available to help members and foster caregivers communicate with healthcare providers. We ask that you contact us one week in advance to arrange for language interpretation services. To request these services, you must contact CMDP Member Services at 602-351-2245 or 1-800-201-1795.





## Helpful Websites

Arizona Health Care Cost Containment System (AHCCCS) is Arizona's Medicaid agency that offers health care programs to serve Arizona residents.

[www.azahcccs.gov](http://www.azahcccs.gov)

Children's Rehabilitative Services (CRS): This program provides medical care and support services to children and youth who have chronic and disabling conditions.

<http://www.uhccommunityplan.com/>

Vaccines for Children (VFC): A federally funded program that provides vaccines at no cost to children who might not otherwise be vaccinated because of inability to pay.

<http://www.cdc.gov/vaccines/programs/vfc/index.html>

Every Child by 2 Immunizations (ECBT): A program designed to raise awareness of the critical need for timely immunizations and to foster a systematic way to immunize all of America's children by age two.

[www.ecbt.org](http://www.ecbt.org)

ASIIS and TAPI: The Arizona Partnership for Immunization (TAPI) is a non-profit statewide coalition who's efforts are to partner with both the public and private sectors to immunize Arizona's children.

[www.whymmunize.org](http://www.whymmunize.org)

American Academy of Pediatrics: An organization of pediatricians committed to the optimal physical, mental, and social health and well-being for all infants, children, adolescents, and young adults.

[www.aap.org](http://www.aap.org)

Medical Home for Children and Adolescents Exposed to Violence

<http://www.aap.org/en-us/advocacy-and-policy/aap-health-initiatives/Medical-Home-for-Children-and-Adolescents-Exposed-to-Violence/Pages/Medical-Home-for-Children-and-Adolescents-Exposed-to-Violence.aspx?nfstatus=401&nftoken=00000000-0000-0000-0000-000000000000&nfstatusdescription=ERROR%3a+No+local+token>

## Comprehensive Medical and Dental Program "Serving Arizona's Children in Foster Care"

(602) 351-2245

800 201-1795

[www.azdes.gov/cmdp](http://www.azdes.gov/cmdp)

## Department Email Addresses

Claims	<a href="mailto:CMDPClaimsStatus@azdes.gov">CMDPClaimsStatus@azdes.gov</a>
Provider Services	<a href="mailto:CMDPProviderServices@azdes.gov">CMDPProviderServices@azdes.gov</a>
Behavioral Services	<a href="mailto:CMDPBHC@azdes.gov">CMDPBHC@azdes.gov</a>
Member Services	<a href="mailto:CMDPMemberServices@azdes.gov">CMDPMemberServices@azdes.gov</a>

## Department Fax Numbers

Claims	(602) 265-2297
Provider Services	(602) 264-3801
Behavioral Services	(602) 351-8529
Medical Services	(602) 351-8529
Member Services	(602) 264-3801



## DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

Under Titles VI and VII of the Civil Rights Act of 1964 (Title VI & VII), and the Americans with Disabilities Act of 1990 (ADA), Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Title II of the Genetic Information Nondiscrimination Act (GINA) of 2008, the Department prohibits discrimination in admissions, programs, services, activities, or employment based on race, color, religion, sex, national origin, age, disability, genetics and retaliation. The Department must make a reasonable accommodation to allow a person with a disability to take part in a program, service or activity. For example, this means if necessary, the Department must provide sign language interpreters for people who are deaf, a wheelchair accessible location, or enlarged print materials. It also means that the Department will take any other reasonable action that allows you to take part in and understand a program or activity, including making reasonable changes to an activity. If you believe that you will not be able to understand or take part in a program or activity because of your disability, please let us know of your disability needs in advance if at all possible. To request this document in alternative format or for further information about this policy, contact 602-364-3976; TTY/TDD Services: 7-1-1. • Free language assistance for DES services is available upon request. • Disponible en español en línea o en la oficina 602-351-2245 o al 1-800-201-1795.